



County of Los Angeles
Department of Public Social Services



Sheryl L. Spiller, Director

Statistical Report
November 2013

Bureau of Contract and Technical Services



County of Los Angeles

Department of Public Social Services

Statistical Report

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This publication is available on the Los Angeles County
Department of Public Social Services web site:
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Statistical Report

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All Aids Cases, Persons and Expenditures November 2013

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only*	CalFresh	In-Home Supportive Services	Unduplicated Caseload All Aids**
Cases	173,545	103,484	635	5,187	787,135	565,249	187,345	1,496,365
Persons	420,873	104,070	744	5,785	1,797,981	1,170,317	187,345	2,571,969
Expenditures (millions)	\$84.95	\$22.10	\$0.25	\$4.49		\$174.44	\$153.36	\$439.60
Cost Per Case	\$489.48	\$213.58	\$393.29	\$866.25		\$308.61	\$818.62	\$293.78

Comparison with Prior Month

Cases:	This Month	173,545	103,484	635	5,187	787,135	565,249	187,345	1,496,365
	Last Month	174,308	107,018	662	5,211	776,980	567,380	186,315	1,489,351
	Change	-0.4%	-3.3%	-4.1%	-0.5%	1.3%	-0.4%	0.6%	0.5%
Persons:	This Month	420,873	104,070	744	5,785	1,797,981	1,170,317	187,345	2,571,969
	Last Month	422,510	107,604	770	5,803	1,783,230	1,171,438	186,315	2,558,888
	Change	-0.4%	-3.3%	-3.4%	-0.3%	0.8%	-0.1%	0.6%	0.5%
Expenditures: (millions)	This Month	\$84.95	\$22.10	\$0.25	\$4.49		\$174.44	\$153.36	\$439.60
	Last Month	\$86.90	\$22.88	\$0.26	\$4.57		\$187.64	\$161.23	\$463.48
	Change	-2.2%	-3.4%	-5.4%	-1.6%		-7.0%	-4.9%	-5.2%

* DPSS Approved Caseload. CalWORKs recipients are automatically eligible for Medi-Cal and are not counted here, except for MAO recipients attached to CalWORKs cases.

** These are unduplicated counts of cases and persons that received aid in the month. A family aided in more than one category is counted only once. There is one exception: A few thousand families receive both Medi-Cal and CalFresh under separate case numbers.



DPSS Caseload Characteristics Los Angeles County Totals November 2013

		CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	In-Home Supportive Services
Total Aided								
Cases		173,545	103,484	635	5,187	787,135	565,249	187,345
Persons		420,873	104,070	744	5,785	1,797,981	1,170,317	187,345
Age of Aided Persons								
	Under 1	17,070	1			47,988	27,904	4
	1-2	44,242	1			103,439	80,110	109
	3-5	67,743		1	4	152,186	127,018	588
	6-12	127,776		1	8	330,239	254,710	3,752
	13-15	43,886			8	132,476	88,058	1,955
	16-17	27,647	1			86,686	54,559	1,307
	18	4,262	1,826	17	1	50,484	24,573	715
	19	3,081	2,770	23	3	41,453	19,490	841
	20	3,854	2,984	29	2	34,753	17,608	802
	21-59	80,680	90,429	553	774	554,606	428,045	45,243
	60-65	539	5,784	75	562	33,588	28,039	18,617
	Over 65	93	274	45	4,423	230,083	20,203	113,412
	Total	420,873	104,070	744	5,785	1,797,981	1,170,317	187,345
Average Age of Aided Adults								
	Average Age	31	40	39	72	51	38	68
Gender of Aided Persons								
Adult	Male	15,859	68,059	364	1,988	282,444	224,933	64,992
	Female	70,748	36,008	378	3,777	535,833	313,025	114,638
Children	Male	166,991	2	2	16	494,614	317,593	5,171
	Female	167,275	1		4	485,090	314,766	2,544
Total		420,873	104,070	744	5,785	1,797,981	1,170,317	187,345



DPSS Caseload Characteristics Los Angeles County Totals November 2013

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	In-Home Supportive Services
Citizenship Status of Aided Persons							
Citizen	403,094	96,459		36	1,301,105	1,078,446	N/A
Legal Immigrants	17,218	7,587	743	5,736	191,606	90,891	N/A
Other	491	23	1	9	2,958	963	N/A
Undocumented Immigrants	70	1		4	302,312	17	N/A
Total	420,873	104,070	744	5,785	1,797,981	1,170,317	N/A
Primary Language of Aided Cases							
(Blank)							
Armenian	2,662	1,382	258	987	21,368	8,335	31,630
Cambodian	386	53		10	2,396	1,119	2,243
Chinese	326	137	29	165	27,087	3,658	14,457
English	110,892	96,147	96	418	375,953	373,571	71,311
Farsi	282	145	101	106	4,328	1,267	5,855
Korean	126	146	6	211	12,586	1,286	5,092
Other	418	88	64	129	5,341	1,334	3,212
Russian	240	104	9	187	4,575	746	7,122
Spanish	57,851	5,070	71	2,847	318,895	170,708	38,647
Tagalog	30	47	1	97	5,143	485	4,276
Vietnamese	332	165		30	9,463	2,740	3,500
Total	173,545	103,484	635	5,187	787,135	565,249	187,345
Ethnic Origin of Aided Persons							
(Blank)							
American Indian / Alaskan Native	279	422		1	1,460	1,783	399
Asian	10,216	2,479	62	703	157,450	47,736	35,897
Black	85,630	43,213	21	69	119,871	210,432	32,587
Hispanic	276,067	32,495	88	3,162	1,261,934	741,298	53,878
Other	16,898	8,882	27	223	97,109	56,477	331
White	31,770	16,545	546	1,627	160,074	112,371	64,253
Total	420,873	104,070	744	5,785	1,797,981	1,170,317	187,345



Cash Aid Programs Cases Aided by District November 2013

District*	CalWORKs				General Relief				Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable	Unknown		
002 Glendale	6,138	1,534	1,450	3,154	4,712	1,826	2,804	82	438	
003 Pasadena, San Fernando	2,342	139	766	1,437	8,996	3,878	4,759	359		
011 East Valley, Santa Clarita	10,364	918	4,393	5,053	1	1				
034 Lancaster Main District	12,194	1,073	2,893	8,228	7,001	3,753	2,790	458		
082 West Valley	8,558	761	3,387	4,410						
Division I	39,596	4,425	12,889	22,282	20,710	9,458	10,353	899	438	
012 Exposition Park	7,459	340	2,329	4,790						
038 Metro North	9,888	670	5,218	4,000					104	
060 Rancho Park	5,108	350	1,322	3,436	7,428	3,305	3,863	260		
010 Wilshire					5,954	2,846	2,947	161		5,187
014 Civic Center					6,071	1,829	4,166	76		
Division II	22,455	1,360	8,869	12,226	19,453	7,980	10,976	497	104	5,187
005 Belvedere	4,490	306	1,755	2,429						
006 Cudahy	6,372	431	2,514	3,427						
013 Metro Family	9,436	369	4,956	4,111	1	1				
015 Metro East Main Office	11,891	675	5,648	5,568	7,519	3,872	3,158	489		
017 Florence	7,883	375	3,789	3,719						
040 Norwalk	6,438	527	1,689	4,222						
070 Metro Special	1			1	13,165	6,085	6,660	420		
Division III	46,511	2,683	20,351	23,477	20,685	9,958	9,818	909		
008 Southwest Special	4	1	1	2	12,647	6,157	5,968	522		
026 Compton	9,910	572	3,376	5,962						
027 South Central	6,912	285	2,391	4,236	3,370	1,876	1,306	188		
031 South Family	10,316	560	3,466	6,290	2	2			18	
062 Paramount	5,005	347	1,457	3,201					1	
083 Southwest Family	13,541	752	3,933	8,856					11	
007 South Special					16,528	9,288	6,597	643		
Division IV	45,688	2,517	14,624	28,547	32,547	17,323	13,871	1,353	30	
004 El Monte	6,593	491	2,458	3,644						
020 San Gabriel Valley	4,327	442	1,587	2,298	6,578	3,177	3,129	272	63	
036 Pomona	8,374	621	2,686	5,067	3,511	1,722	1,666	123		
Division V GAIN Regions	19,294	1,554	6,731	11,009	10,089	4,899	4,795	395	63	
UNKNOWN	1			1						
Total	173,545	12,539	63,464	97,542	103,484	49,618	49,813	4,053	635	5,187

* Numbers for Main Districts include both Main and Branch offices.

** This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

*** All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

**** This category includes all other families not included in the first two.



Supplemental Programs Cases Aided by District November 2013

District*	Medical Assistance Only**	CalFresh			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PACF	NACF	
002 Glendale	43,586	24,575	3,599	20,976	79,449
003 Pasadena, San Fernando	12,948	20,776	1,203	19,573	45,062
011 East Valley, Santa Clarita	33,005	27,836	6,069	21,767	71,206
034 Lancaster Main District	22,999	32,320	5,632	26,688	74,514
082 West Valley	63,142	28,867	4,929	23,938	100,567
Division I	175,680	134,374	21,432	112,942	370,798
010 Wilshire	26,170	23,076	23	23,053	60,387
012 Exposition Park	1,515	8,118	3,572	4,546	17,092
014 Civic Center	8,434	7,689		7,689	22,194
016 Medi Cal Outreach	5,484				5,484
038 Metro North	10,683	13,168	5,718	7,450	33,843
060 Rancho Park	23,214	24,198	2,825	21,373	59,948
089 Medi-Cal Mail-In Application Center	17,227	4		4	17,231
092 Hawthorne Medi-Cal District	72,526	1		1	72,527
180 Medi-Cal LTC & Hospital Cert	37,089	1		1	37,090
Division II	202,342	76,255	12,138	64,117	325,796
005 Belvedere	41,743	23,840	2,361	21,479	70,073
006 Cudahy	19,659	14,813	3,401	11,412	40,844
013 Metro Family	20,008	14,719	4,554	10,165	44,164
015 Metro East Main Office	8,750	23,823	6,022	17,801	51,983
017 Florence	15,323	14,421	3,750	10,671	37,627
040 Norwalk	26,627	15,727	3,388	12,339	48,792
070 Metro Special	31,988	38,675	4	38,671	83,829
Division III	164,098	146,018	23,480	122,538	377,312
007 South Special		24,614		24,614	41,142
008 Southwest Special	38,027	33,095		33,095	83,773
026 Compton	26,955	20,467	4,878	15,589	57,332
027 South Central	8,759	16,367	3,069	13,298	35,408
031 South Family	24,297	21,660	5,145	16,515	56,293
062 Paramount	16,976	11,034	2,509	8,525	33,016
083 Southwest Family	4,999	15,514	6,758	8,756	34,065
Division IV	120,013	142,751	22,359	120,392	341,029
004 El Monte	46,283	17,210	3,419	13,791	70,086
020 San Gabriel Valley	27,221	22,959	2,295	20,664	61,148
036 Pomona	35,995	25,681	4,480	21,201	73,561
Division V GAIN Regions	109,499	65,850	10,194	55,656	204,795
Eligibility Systems Division	842				842
DPSS Total****	772,476	565,248	89,603	475,645	1,807,910
Department of Health Services	771				771
Department of Children and Family Services	13,888				13,888
Unknown		1	1		11
Grand Total****	787,135	565,249	89,604	475,645	1,822,580

* Numbers for Main Districts include both Main and Branch offices.

** The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

*** This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

**** DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.

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Cash Aid Programs Persons Aided by District November 2013

District*	CalWORKs							General Relief				Refugee	CAPI
	Total	Two Parent**		Zero Parent***		All Other****							
		Adult	Children	Adult	Children	Adult	Children	Total	Employable	Unemployable	Unknown		
002 Glendale	15,514	2,293	2,643	21	2,732	2,609	5,216	4,833	1,873	2,878	82	532	
003 Pasadena, San Fernando	5,405	211	292	6	1,449	965	2,482	9,079	3,925	4,793	361		
011 East Valley, Santa Clarita	25,709	1,481	1,878	81	8,954	3,831	9,484	1	1				
034 Lancaster Main District	32,181	1,589	2,590	62	5,754	5,806	16,380	7,044	3,776	2,809	459		
082 West Valley	21,080	1,213	1,555	63	6,834	3,474	7,941						
Division I	99,889	6,787	8,958	233	25,723	16,685	41,503	20,957	9,575	10,480	902	532	
012 Exposition Park	17,198	490	733	38	4,440	2,980	8,517						
038 Metro North	22,063	1,037	1,284	82	9,993	2,883	6,784					109	
060 Rancho Park	11,339	547	696	26	2,340	2,302	5,428	7,451	3,317	3,874	260		
010 Wilshire								6,003	2,861	2,981	161		5,785
014 Civic Center								6,083	1,839	4,168	76		
Division II	50,600	2,074	2,713	146	16,773	8,165	20,729	19,537	8,017	11,023	497	109	5,785
005 Belvedere	11,053	429	674	20	3,602	1,693	4,635						
006 Cudahy	15,442	592	938	27	5,081	2,381	6,423						
013 Metro Family	22,042	546	758	39	10,453	2,779	7,467	1	1				
015 Metro East Main Office	28,815	909	1,460	67	11,852	3,740	10,787	7,556	3,891	3,174	491		
017 Florence	19,571	522	865	30	8,248	2,243	7,663						
040 Norwalk	15,851	770	1,137	19	3,312	2,973	7,640						
070 Metro Special	4					1	3	13,188	6,098	6,668	422		
Division III	112,778	3,768	5,832	202	42,548	15,810	44,618	20,745	9,990	9,842	913		
008 Southwest Special	5		1		2		2	12,690	6,179	5,986	525		
026 Compton	24,549	801	1,280	54	7,170	3,966	11,278						
027 South Central	17,121	385	665	26	5,101	2,567	8,377	3,380	1,884	1,308	188		
031 South Family	24,623	798	1,221	38	7,107	4,272	11,187	2	2			20	
062 Paramount	12,175	513	788	23	2,945	2,125	5,781					1	
083 Southwest Family	31,550	1,061	1,590	56	7,742	5,875	15,226					12	
007 South Special								16,601	9,335	6,622	644		
Division IV	110,023	3,558	5,545	197	30,067	18,805	51,851	32,673	17,400	13,916	1,357	33	
004 El Monte	16,238	703	1,053	19	4,904	2,611	6,948						
020 San Gabriel Valley	10,620	619	987	22	3,225	1,656	4,111	6,615	3,190	3,153	272	70	
036 Pomona	20,723	904	1,360	32	5,310	3,610	9,507	3,543	1,745	1,674	124		
Division V GAIN Regions	47,581	2,226	3,400	73	13,439	7,877	20,566	10,158	4,935	4,827	396	70	
UNKNOWN	2					1	1						
Total	420,873	18,413	26,448	851	128,550	67,343	179,268	104,070	49,917	50,088	4,065	744	5,785

* Numbers for Main Districts include both Main and Branch offices.

** This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

*** All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

**** This category includes all other families not included in the first two.



Supplemental Programs Persons Aided by District November 2013

District*	Medical Assistance Only**	CalFresh			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PACF	NACF	
002 Glendale	84,565	49,575	9,184	40,391	155,019
003 Pasadena, San Fernando	27,259	29,641	2,706	26,935	71,384
011 East Valley, Santa Clarita	84,019	65,298	14,319	50,979	175,027
034 Lancaster Main District	66,624	73,531	13,790	59,741	179,380
082 West Valley	144,682	65,785	11,671	54,114	231,547
Division I	407,149	283,830	51,670	232,160	812,357
010 Wilshire	47,303	34,594	54	34,540	93,685
012 Exposition Park	11,124	21,249	7,680	13,569	49,571
014 Civic Center	8,491	7,770		7,770	22,344
016 Medi Cal Outreach	8,238				8,238
038 Metro North	35,630	32,293	11,828	20,465	90,095
060 Rancho Park	42,081	38,236	6,324	31,912	99,107
089 Medi-Cal Mail-In Application Center	28,982	9		9	28,991
092 Hawthorne Medi-Cal District	145,019	4		4	145,023
180 Medi-Cal LTC & Hospital Cert	38,484	1		1	38,485
Division II	365,352	134,156	25,886	108,270	575,539
005 Belvedere	103,468	56,468	5,639	50,829	170,989
006 Cudahy	53,285	38,657	7,898	30,759	107,384
013 Metro Family	63,008	36,479	9,652	26,827	121,530
015 Metro East Main Office	37,152	49,121	13,493	35,628	122,644
017 Florence	50,745	38,671	8,317	30,354	108,987
040 Norwalk	60,844	40,024	8,362	31,662	116,719
070 Metro Special	69,123	61,684	10	61,674	143,999
Division III	437,625	321,104	53,371	267,733	892,252
007 South Special		24,938		24,938	41,539
008 Southwest Special	79,314	50,847		50,847	142,856
026 Compton	72,620	54,262	11,605	42,657	151,431
027 South Central	29,537	35,682	6,870	28,812	85,720
031 South Family	63,248	52,062	11,396	40,666	139,955
062 Paramount	43,144	28,703	5,958	22,745	84,023
083 Southwest Family	25,016	41,124	15,182	25,942	97,702
Division IV	312,879	287,618	51,011	236,607	743,226
004 El Monte	110,984	44,228	8,096	36,132	171,450
020 San Gabriel Valley	57,755	42,211	5,470	36,741	117,271
036 Pomona	83,259	57,168	10,799	46,369	164,693
Division V GAIN Regions	251,998	143,607	24,365	119,242	453,414
Eligibility Systems Division	1,105				1,105
DPSS Total****	1,776,112	1,170,315	206,303	964,012	3,665,233
Department of Health Services	985				985
Department of Children and Family Services	20,884				20,884
Unknown		2	2		13
Grand Total****	1,797,981	1,170,317	206,305	964,012	3,687,115

* Numbers for Main Districts include both Main and Branch offices.

** The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

*** This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

**** DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.

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In-Home Supportive Services Caseload by Office

November 2013

Office	Number of Consumers*	Number of Terminations
019 IHSS Ops II - Pomona	12,453	56
074 IHSS Ops II El Monte	32,604	149
East Region	45,057	205
047 IHSS Ops III Metro IHSS	31,961	166
075 IHSS Ops III - Rancho Park	9,857	48
Metro West Region	41,818	214
001 IHSS Ops I Chatsworth	32,050	141
035 IHSS Ops I - Lancaster	7,534	53
073 IHSS Ops I - Burbank	24,776	99
North Region	64,360	293
077 IHSS Ops IV Hawthorne	36,101	203
South Region	36,101	203
UNKNOWN UNKNOWN	9	0
WN UNKNOWN	9	0
Total	187,336	915
Total	9	0

* Each IHSS consumer represents a separate case or Assistance Unit.



Application Processing Summary

November 2013

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	IHSS	Total All Programs
Received*	11,096	16,632	167	294	26,422	43,677	4,363	102,651
Processed:								
Approvals	6,254	8,100	94	100	25,111	26,303	2,102	68,064
Non-Approvals	5,687	8,856	34	149	12,056	19,853	2,138	48,773
Total Processed (from current and prior months)	11,941	16,956	128	249	37,167	46,156	4,240	116,837
Approval Rate** (Approvals / Total Processed)	52.4%	47.8%	73.4%	40.2%	67.6%	57.0%	49.6%	58.3%

Comparison with Prior Month

Application Received								
This Month	11,096	16,632	167	294	26,422	43,677	4,363	102,651
Last Month	12,901	19,753	132	314	31,424	52,018	5,863	122,405
Percent Change	-14.0%	-15.8%	26.5%	-6.4%	-15.9%	-16.0%	-25.6%	-16.1%
Total Processed								
This Month	11,941	16,956	128	249	37,167	46,156	4,240	116,837
Last Month	14,354	21,273	162	365	34,517	55,309	4,645	130,625
Percent Change	-16.8%	-20.3%	-21.0%	-31.8%	7.7%	-16.5%	-8.7%	-10.6%
Approval Rate								
This Month	52.4%	47.8%	73.4%	40.2%	67.6%	57.0%	49.6%	58.3%
Last Month	50.1%	47.4%	81.5%	34.5%	59.7%	54.2%	49.3%	53.9%
Percent Change	4.5%	0.7%	-9.9%	16.3%	13.2%	5.1%	0.5%	8.0%

* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed that same month.

** Total approvals are divided by total disposed.



CalWORKs Application Processing by District

November 2013

Districts*	Applications Received in Month**	Processed During Month						Processing Time	
		Approvals			Total Approvals	Non-Approvals	Total Processed**	1-45 Days (percent)	46+ Days (percent)
		Two Parent	Zero Parent	All Other					
002 Glendale	470	58	30	153	242	244	486	98.97	1.03
003 Pasadena	217	8	15	60	83	126	209	92.34	7.66
011 East Valley Main District	767	49	100	258	407	418	825	99.15	0.85
034 Lancaster Main District	892	55	63	341	461	471	932	98.93	1.07
082 West Valley District	607	35	47	188	270	411	681	99.27	0.73
Division I	2,953	205	255	1,000	1,463	1,670	3,133	98.63	1.37
010 Wilshire						1	1	100.00	0.00
012 Exposition Park	338	17	46	185	248	173	421	97.62	2.38
038 Metro North	492	25	104	198	327	217	544	99.26	0.74
060 Rancho Park and West Los Angeles	335	14	19	131	164	205	369	99.46	0.54
092 Hawthorne Medi-Cal District						2	2	100.00	0.00
180 Medi-Cal LTC & Hospital Cert	5								
Division II	1,170	56	169	514	739	598	1,337	98.80	1.20
005 Belvedere	369	18	56	146	220	229	449	91.98	8.02
006 Cudahy	372	23	64	169	256	166	422	99.53	0.47
013 Metro Family	488	16	73	181	270	196	466	97.85	2.15
015 Metro East	554	22	100	208	331	269	600	95.67	4.33
017 Florence	357	13	56	122	191	153	344	97.67	2.33
040 Norwalk	485	30	33	213	276	278	554	96.03	3.97
070 Metro Special						1	1	100.00	0.00
Division III	2,625	122	382	1,039	1,544	1,292	2,836	96.33	3.67
008 Southwest Special						1	1	100.00	0.00
026 Compton	619	26	50	261	337	321	658	98.18	1.82
027 South Central	345	10	36	170	216	151	367	96.73	3.27
031 South Family	757	24	78	284	386	326	712	96.49	3.51
062 Paramount	393	25	29	187	241	197	438	98.63	1.37
083 Southwest Family	767	42	66	386	494	361	855	93.33	6.67
Division IV	2,881	127	259	1,288	1,674	1,357	3,031	96.30	3.70
090 Northridge Regional Medi-Cal District						1	1	100.00	0.00
Division VI						1	1	100.00	0.00
004 El Monte	431	18	47	170	235	256	491	97.76	2.24
020 San Gabriel Valley	349	27	50	138	215	167	382	96.86	3.14
036 Pomona	682	41	63	279	384	343	727	94.36	5.64

* Numbers for Main Districts include both Main and Branch offices.

** Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

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CalWORKs Application Processing by District

November 2013

Districts*	Applications Received in Month**	Processed During Month						Processing Time	
		Approvals			Total Approvals	Non-Approvals	Total Processed**	1-45 Days (percent)	46+ Days (percent)
		Two Parent	Zero Parent	All Other					
Medi-Cal Operations Division	1,462	86	160	587	834	766	1,600	96.00	4.00
018 DHS USC Medical Center	5					3	3	100.00	0.00
Department of Health Services	5					3	3	100.00	0.00
Total	11,096	596	1,225	4,428	6,254	5,687	11,941	97.16	2.84

* Numbers for Main Districts include both Main and Branch offices.

** Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



General Relief Application Processing by District

November 2013

District	Applications Received in Month*	Processed During Month*			Processing Time			
		Approvals	Non Approvals	Total Processed	1 - 30 Days (percent)	31 - 45 Days (percent)	46 - 60 Days (percent)	61+ Days (percent)
002 Glendale	658	294	401	695	98.56	0.86	0.14	0.43
003 Pasadena	1,670	688	1,024	1,712	97.08	2.51	0.12	0.29
011 East Valley Main District			3	3	100.00	0.00	0.00	0.00
034 Lancaster Main District	1,315	590	715	1,305	98.16	1.61	0.00	0.23
Division I	3,643	1,572	2,143	3,715	97.74	1.88	0.08	0.30
010 Wilshire	987	501	544	1,045	97.99	1.15	0.38	0.48
014 Civic Center	762	455	360	815	96.20	1.96	0.74	1.10
060 Rancho Park and West Los Angeles	1,163	573	682	1,255	97.85	1.04	0.40	0.72
Division II	2,912	1,529	1,586	3,115	97.46	1.32	0.48	0.74
015 Metro East	1,340	518	670	1,188	95.62	3.70	0.59	0.08
017 Florence			1	1	100.00	0.00	0.00	0.00
070 Metro Special	1,819	1,010	860	1,870	94.44	4.55	0.70	0.32
Division III	3,159	1,528	1,531	3,059	94.90	4.22	0.65	0.23
007 South Special	2,537	1,375	1,224	2,599	97.85	1.65	0.38	0.12
008 Southwest Special	1,701	916	836	1,752	89.78	7.13	1.88	1.20
027 South Central	659	296	365	661	94.86	3.03	0.76	1.36
031 South Family			1	1	100.00	0.00	0.00	0.00
Division IV	4,897	2,587	2,426	5,013	94.63	3.75	0.96	0.66
020 San Gabriel Valley	1,215	587	692	1,279	97.97	1.09	0.78	0.16
036 Pomona	806	297	478	775	96.90	2.58	0.39	0.13
Medi-Cal Operations Division	2,021	884	1,170	2,054	97.57	1.66	0.63	0.15
Total	16,632	8,100	8,856	16,956	96.24	2.72	0.58	0.45

* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



Refugee Application Processing by District November 2013

District	Applications Received in Month*	Processed During Month*			Processing Time	
		Approvals	Non Approvals	Total Processed	1 - 45 Days (percent)	46+ Days (percent)
002 Glendale	114	75	9	84	100.00	0.00
Division I	114	75	9	84	100.00	0.00
038 Metro North	23	9	11	20	95.00	5.00
Division II	23	9	11	20	95.00	5.00
070 Metro Special	1					
Division III	1					
007 South Special	2		2	2	100.00	0.00
031 South Family	4	2	1	3	100.00	0.00
083 Southwest Family	4		2	2	50.00	50.00
Division IV	10	2	5	7	85.71	14.29
020 San Gabriel Valley	19	8	9	17	100.00	0.00
Medi-Cal Operations Division	19	8	9	17	100.00	0.00
Total	167	94	34	128	98.44	1.56

* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



Medical Assistance Only Application Processing November 2013

Processing Time ****

Districts*	Applications Received in Month**	Processed During Month**			Regular		DAPD	
		Approvals	Non Approvals	Total Processed***	1 - 45 Days %	46 + Days %	1- 90 Days %	90 + Days %
002 Glendale	1,121	955	373	1,328	48.84	51.16	54.55	45.45
003 Pasadena	423	327	254	581	73.16	26.84	55.56	44.44
011 East Valley Main District	1,058	1,540	511	2,051	57.14	42.86	72.34	27.66
034 Lancaster Main District	657	1,077	393	1,470	52.73	47.27	67.65	32.35
082 West Valley District	1,235	2,055	680	2,735	43.12	56.88	75.86	24.14
Division I	4,494	5,954	2,211	8,165	51.44	48.56	65.52	34.48
010 Wilshire	1,030	489	490	979	94.68	5.32	51.79	48.21
012 Exposition Park	36	28	18	46	91.30	8.70	0	0
014 Civic Center	103	60	47	107	67.01	32.99	80.00	20.00
016 Medi Cal Outreach	3,451	3,227	592	3,819	92.46	7.54	47.28	52.72
038 Metro North	25	32	3	35	97.06	2.94	100.00	0.00
060 Rancho Park and West Los Angeles	745	603	457	1,060	67.92	32.08	45.83	54.17
089 Medi-Cal Mail-In Application Center	5,181	2,597	2,657	5,254	87.06	12.94	49.65	50.35
092 Hawthorne Medi-Cal District	68	59	23	82	41.56	58.44	100.00	0.00
180 Medi-Cal LTC & Hospital Cert	1,371	548	1,020	1,568	72.89	27.11	78.49	21.51
Division II	12,010	7,643	5,307	12,950	85.64	14.36	58.61	41.39
005 Belvedere	775	846	355	1,201	64.98	35.02	63.83	36.17
006 Cudahy	515	691	222	913	59.33	40.67	61.54	38.46
013 Metro Family	81	249	39	288	19.43	80.57	50.00	50.00
015 Metro East	220	140	99	239	65.25	34.75	33.33	66.67
017 Florence	346	489	176	665	55.42	44.58	33.33	66.67
040 Norwalk	944	1,073	551	1,624	59.02	40.98	68.75	31.25
070 Metro Special	933	664	466	1,130	83.51	16.49	56.14	43.86
Division III	3,814	4,152	1,908	6,060	62.64	37.36	60.00	40.00
007 South Special	1	0	1	1	100.00	0.00	0	0
008 Southwest Special	893	1,002	306	1,308	52.82	47.18	65.22	34.78
026 Compton	627	749	364	1,113	62.65	37.35	93.33	6.67
027 South Central	198	309	120	429	51.32	48.68	77.78	22.22
031 South Family	702	530	357	887	74.36	25.64	92.86	7.14
062 Paramount	461	940	222	1,162	36.67	63.33	44.44	55.56
083 Southwest Family	86	71	25	96	72.83	27.17	100.00	0.00
Division IV	2,968	3,601	1,395	4,996	55.27	44.73	76.06	23.94
004 El Monte	928	1,338	368	1,706	39.87	60.13	60.00	40.00
020 San Gabriel Valley	531	330	193	523	85.22	14.78	77.78	22.22
036 Pomona	934	1,576	440	2,016	32.06	67.94	67.24	32.76
Medi-Cal Operations Division	2,393	3,244	1,001	4,245	41.66	58.34	68.57	31.43
DPSS Total	25,679	24,594	11,822	36,416	64.73	35.27	61.94	38.06
Department of Health Services	594	360	231	591	41.07	58.93	31.60	68.40
Department of Children and Family Services	148	157	3	160	98.74	1.26	100.00	0.00
Unknown	1	0	0	0	0	0	0	0
Grand Total	26,422	25,111	12,056	37,167	64.70	35.30	55.41	44.59

* Numbers for Main Districts include both Main and Branch offices.

** Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

*** Of the **37,167** applications processed during the month, **35,719** were regular and **1,448** were DAPD (Disability and Adult Programs Division). Also included are denied CalWORKs applications that are reevaluated for MAO.

**** Applications not meeting Medi-Cal citizenship requirements are excluded from the processing time columns

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CalFresh Application Processing by District

November 2013

Districts*	Applications Received in Month**	Approvals			Non Approvals			Total Processed	Percent Processed in 30 Days		
		Public Assistance***	Non-Public Assistance****	Total	Public Assistance***	Non-Public Assistance****	Total		Public Assistance***	Non Public Assistance****	Total
002 Glendale	2,039	230	887	1,117	124	766	890	2,007	95.76	85.59	87.39
003 Pasadena	2,392	76	1,244	1,320	62	1,145	1,207	2,527	71.74	98.03	96.60
011 East Valley Main District	1,915	355	1,117	1,472	167	589	756	2,228	98.08	96.48	96.86
034 Lancaster Main District	2,907	373	1,223	1,596	237	1,205	1,442	3,038	98.36	97.73	97.86
082 West Valley District	1,780	189	907	1,096	201	601	802	1,898	97.44	95.09	95.57
Division I	11,033	1,223	5,378	6,601	791	4,306	5,097	11,698	95.83	95.10	95.23
010 Wilshire	2,160		1,282	1,282	1	1,055	1,056	2,338	100.00	97.00	97.01
012 Exposition Park	387	204	107	311	97	30	127	438	92.36	91.24	92.01
014 Civic Center	885		364	364		510	510	874		97.25	97.25
016 Medi Cal Outreach					1		1	1	100.00		100.00
038 Metro North	363	187	77	264	113	33	146	410	99.67	98.18	99.27
060 Rancho Park and West Los Angeles	2,143	155	1,102	1,257	92	979	1,071	2,328	97.17	94.38	94.67
089 Medi-Cal Mail-In Application Center	2					3	3	3		100.00	100.00
092 Hawthorne Medi-Cal District					1	2	3	3	0.00	100.00	66.67
180 Medi-Cal LTC & Hospital Cert	7										
Division II	5,947	546	2,932	3,478	305	2,612	2,917	6,395	96.24	95.94	95.98
005 Belvedere	1,292	161	777	938	92	403	495	1,433	95.65	94.24	94.49
006 Cudahy	818	175	497	672	47	274	321	993	99.10	91.96	93.55
013 Metro Family	394	150	126	276	59	47	106	382	95.22	90.75	93.19
015 Metro East	2,128	249	1,037	1,286	146	730	876	2,162	81.77	88.34	87.14
017 Florence	709	149	329	478	86	192	278	756	98.30	95.20	96.16
040 Norwalk	1,190	187	548	735	155	436	591	1,326	82.16	93.70	90.72
070 Metro Special	3,236		1,810	1,810		1,581	1,581	3,391		96.23	96.23
Division III	9,767	1,071	5,124	6,195	585	3,663	4,248	10,443	90.34	93.55	93.04
007 South Special	2,601		1,384	1,384		1,255	1,255	2,639		98.45	98.45
008 Southwest Special	3,164		1,742	1,742	1	1,472	1,473	3,215	100.00	93.31	93.31
026 Compton	1,147	247	571	818	142	366	508	1,326	99.23	95.52	96.61
027 South Central	1,259	129	610	739	67	481	548	1,287	97.45	95.23	95.57
031 South Family	1,662	329	721	1,050	166	409	575	1,625	97.78	94.96	95.82
062 Paramount	788	150	383	533	90	249	339	872	97.50	97.15	97.25
083 Southwest Family	780	323	202	525	183	91	274	799	88.34	80.89	85.61
Division IV	11,401	1,178	5,613	6,791	649	4,323	4,972	11,763	95.40	95.16	95.20
090 Northridge Regional Medi-Cal District					1		1	1	100.00		100.00
Division VI					1		1	1	100.00		100.00
004 El Monte	1,041	178	513	691	92	373	465	1,156	91.48	92.10	91.96
020 San Gabriel Valley	2,070	170	939	1,109	72	878	950	2,059	92.98	89.82	90.19
036 Pomona	2,409	311	1,127	1,438	201	997	1,198	2,636	85.35	84.27	84.48
Medi-Cal Operations Division	5,520	659	2,579	3,238	365	2,248	2,613	5,851	88.77	87.80	87.97
018 DHS USC Medical Center	9				2	3	5	5	100.00	100.00	100.00
Department of Health Services	9				2	3	5	5	100.00	100.00	100.00

* Numbers for Main Districts include both Main and Branch offices.

** Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

*** All members of the CalFresh household received CalWORKs assistance during the month.

**** None, or only some, of the members of the CalFresh household received CalWORKs assistance during month.

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CalFresh Application Processing by District

November 2013

Districts*	Applications Received in Month**	Approvals			Non Approvals			Total Processed	Percent Processed in 30 Days		
		Public Assistance***	Non-Public Assistance****	Total	Public Assistance***	Non-Public Assistance****	Total		Public Assistance***	Non Public Assistance****	Total
Total	43,677	4,677	21,626	26,303	2,698	17,155	19,853	46,156	93.56	93.98	93.91

* Numbers for Main Districts include both Main and Branch offices.

** Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

*** All members of the CalFresh household received CalWORKs assistance during the month.

**** None, or only some, of the members of the CalFresh household received CalWORKs assistance during month.



In-Home Supportive Services Application Processing by Office

November 2013

Office	Applications Received in Month*	Processed During month*		
		Approvals	Non-Approvals	Total Processed*
019 IHSS Ops II - Pomona	331	212	158	370
074 IHSS Ops II El Monte	585	324	271	595
East Region	916	536	429	965
047 IHSS Ops III Metro IHSS	800	392	227	619
075 IHSS Ops III - La Cienega	337	124	168	292
Metro West Region	1,137	516	395	911
001 IHSS Ops I Chatsworth	644	371	545	916
035 IHSS Ops I - Lancaster	294	159	192	351
073 IHSS Ops I - Burbank	288	167	87	254
North Region	1,226	697	824	1,521
077 IHSS Ops IV Hawthorne	1,084	353	490	843
South Region	1,084	353	490	843
Total	4,363	2,102	2,138	4,240

* Applications Received in One Month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications in the month and the number processed that same month.



Cash Aid Programs Terminations by District November 2013

District*	CalWORKs				General Relief			Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable		
002 Glendale	255	62	34	159	554	306	248	63	
003 Pasadena, San Fernando	119	12	25	82	1,287	733	554		
011 East Valley, Santa Clarita	457	77	81	299	1		1		
034 Lancaster Main District	693	126	89	478	969	648	321		
082 West Valley	378	69	62	247					
Division I	1,902	346	291	1,265	2,811	1,687	1,124	63	
010 Wilshire					835	539	296		138
012 Exposition Park	391	46	34	311					
014 Civic Center					703	305	398		
038 Metro North	404	68	113	223				15	
060 Rancho Park	269	33	19	217	1,013	574	439		
Division II	1,064	147	166	751	2,551	1,418	1,133	15	138
005 Belvedere	239	26	45	168					
006 Cudahy	348	52	76	220					
013 Metro Family	323	36	74	213					
015 Metro East Main Office	536	71	133	332	973	691	282		
017 Florence	370	34	110	226					
040 Norwalk	314	55	34	225					
070 Metro Special					1,857	1,081	776		
Division III	2,130	274	472	1,384	2,830	1,772	1,058		
007 South Special					2,533	1,700	833		
008 Southwest Special					1,770	999	771		
026 Compton	539	63	95	381					
027 South Central	335	26	65	244	557	377	180		
031 South Family	574	55	95	424				3	
062 Paramount	290	34	53	203				1	
083 Southwest Family	765	76	130	559				4	
Division IV	2,503	254	438	1,811	4,860	3,076	1,784	8	
004 El Monte	286	44	59	183					
020 San Gabriel Valley	226	37	53	136	940	595	345	13	
036 Pomona	485	69	66	350	495	322	173		
Division V GAIN Regions	997	150	178	669	1,435	917	518	13	
Total	8,596	1,171	1,545	5,880	14,487	8,870	5,617	99	138

* Numbers for these offices include both the Main and Branch offices.

** This Category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

*** All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

**** This category includes all other families not included in the first two.



Supplemental Programs Terminations by District November 2013

District*	Medical Assistance Only	CalFresh			Total All Aids** Cash Aid and Supplemental Programs
		Total	PACF	NACF	
002 Glendale	658	1,418	121	1,297	2,948
003 Pasadena, San Fernando	281	1,372	47	1,325	3,059
011 East Valley, Santa Clarita	596	1,328	220	1,108	2,382
034 Lancaster Main District	570	1,895	246	1,649	4,127
082 West Valley	1,210	1,695	191	1,504	3,283
Division I	3,315	7,708	825	6,883	15,799
010 Wilshire	452	1,364		1,364	2,789
012 Exposition Park	66	409	129	280	866
014 Civic Center	52	539		539	1,294
016 Medi Cal Outreach	725				725
038 Metro North	193	554	182	372	1,166
060 Rancho Park	399	1,646	127	1,519	3,327
089 Medi-Cal Mail-In Application Center	153				153
092 Hawthorne Medi-Cal District	972				972
180 Medi-Cal LTC & Hospital Cert	434				434
Division II	3,446	4,512	438	4,074	11,726
005 Belvedere	826	1,517	90	1,427	2,582
006 Cudahy	515	821	167	654	1,684
013 Metro Family	347	660	136	524	1,330
015 Metro East Main Office	256	1,289	204	1,085	3,054
017 Florence	347	768	167	601	1,485
040 Norwalk	654	893	139	754	1,861
070 Metro Special	610	2,610		2,610	5,077
Division III	3,555	8,558	903	7,655	17,073
007 South Special		1,837		1,837	4,370
008 Southwest Special	752	2,469		2,469	4,991
026 Compton	648	1,226	220	1,006	2,413
027 South Central	206	1,082	145	937	2,180
031 South Family	525	1,287	267	1,020	2,389
062 Paramount	419	683	142	541	1,393
083 Southwest Family	170	998	354	644	1,937
Division IV	2,720	9,582	1,128	8,454	19,673
004 El Monte	786	928	143	785	2,000
020 San Gabriel Valley	366	1,341	83	1,258	2,886
036 Pomona	818	1,745	235	1,510	3,543
Division V GAIN Regions	1,970	4,014	461	3,553	8,429
DPSS Total**	15,006	34,374	3,755	30,619	73,615
Department of Health Services	21				21
Department of Children and Family Services	47				47
Grand Total**	15,074	34,374	3,755	30,619	73,683

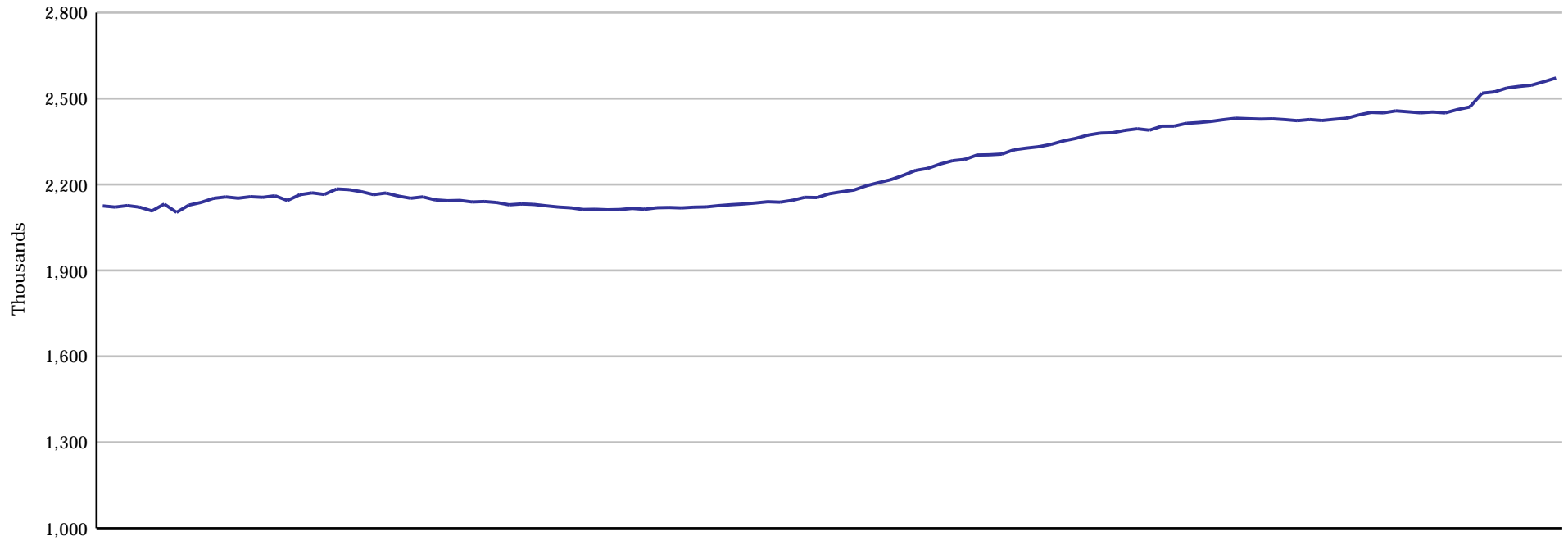
* Numbers for Main Districts include both Main and Branch offices.

** DPSS Total and Grand Total counts for Total All Aids include IHSS caseload found on page 7.



Persons Aided - All Aids Combined

January 2004 to November 2013

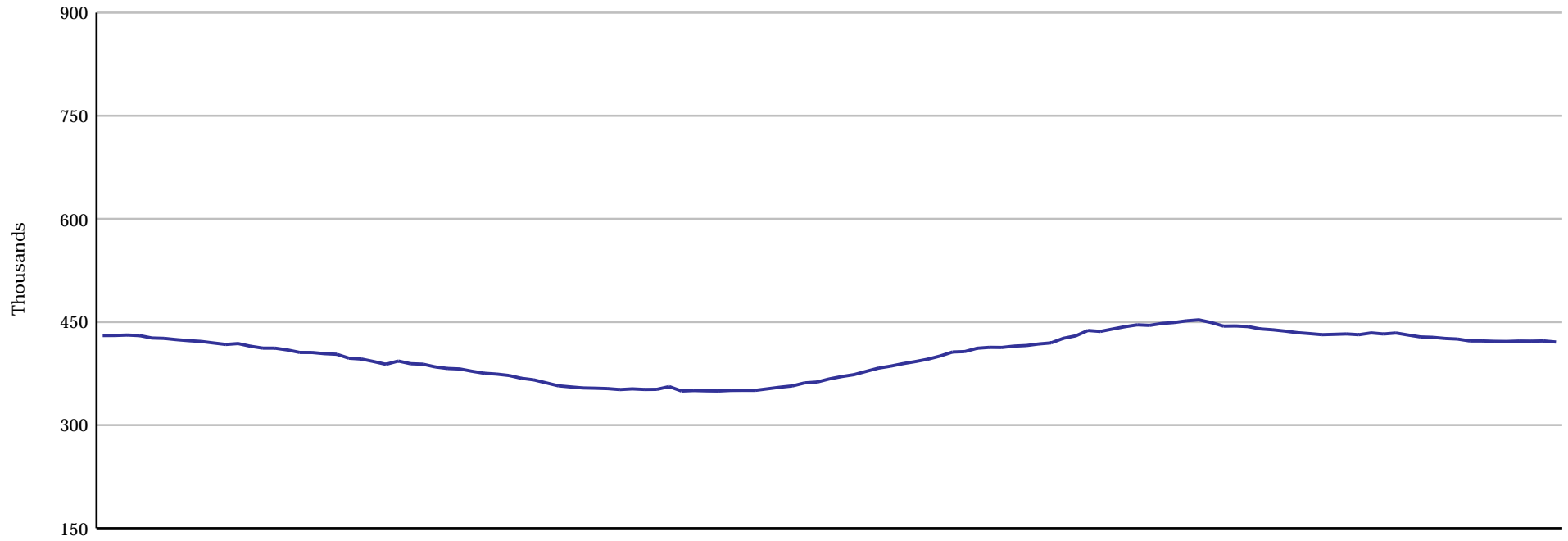


	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	2,125,174	2,157,416	2,159,561	2,125,532	2,120,743	2,174,614	2,303,749	2,394,585	2,426,501	2,453,083
February	2,121,033	2,155,158	2,151,993	2,121,183	2,121,664	2,180,687	2,306,162	2,389,716	2,422,909	2,450,013
March	2,126,252	2,160,504	2,156,830	2,118,608	2,126,084	2,195,497	2,321,333	2,403,761	2,426,841	2,461,628
April	2,120,822	2,143,971	2,146,245	2,112,631	2,129,358	2,206,577	2,327,154	2,403,859	2,423,481	2,470,580
May	2,107,699	2,164,290	2,143,301	2,113,264	2,131,845	2,216,924	2,331,869	2,413,553	2,427,711	2,519,023
June	2,131,565	2,170,799	2,144,293	2,111,673	2,135,562	2,232,040	2,340,068	2,416,384	2,431,477	2,523,361
July	2,102,765	2,165,355	2,138,980	2,112,568	2,139,790	2,249,143	2,352,189	2,420,344	2,442,987	2,536,910
August	2,127,918	2,184,371	2,140,548	2,116,434	2,138,281	2,256,283	2,360,927	2,426,295	2,451,696	2,542,506
September	2,137,604	2,182,116	2,137,037	2,113,352	2,144,760	2,271,473	2,372,707	2,431,316	2,450,230	2,546,656
October	2,151,665	2,174,983	2,129,048	2,118,831	2,155,204	2,283,036	2,379,568	2,429,646	2,457,086	2,558,888
November	2,156,602	2,164,674	2,132,091	2,119,663	2,154,415	2,287,582	2,380,834	2,428,279	2,453,757	2,571,969
December	2,152,193	2,170,366	2,130,380	2,118,174	2,167,776	2,302,924	2,389,268	2,429,214	2,450,333	



Persons Aided - CalWORKs

January 2004 to November 2013

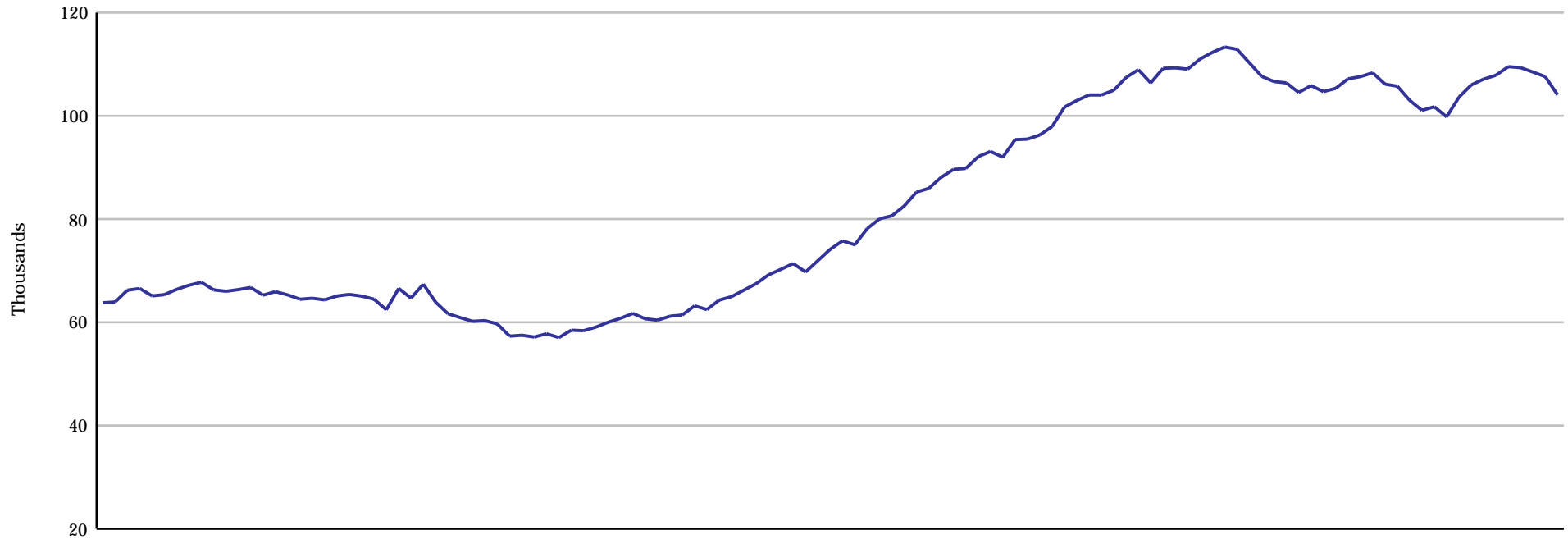


	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	430,391	414,741	393,222	361,495	350,311	370,631	413,178	445,949	436,846	427,728
February	430,449	411,996	389,308	357,170	349,868	373,398	412,969	445,154	434,536	426,054
March	431,113	411,982	388,639	355,533	349,622	378,222	414,952	447,929	433,157	425,255
April	430,219	409,394	384,683	354,031	350,448	382,959	415,809	449,363	431,619	422,502
May	426,729	405,720	382,422	353,662	350,578	385,883	418,101	451,770	432,124	422,504
June	426,184	405,630	381,675	353,094	350,570	389,509	419,613	453,164	432,684	421,889
July	424,338	403,975	378,299	351,664	352,835	392,490	426,282	449,303	431,612	421,707
August	422,880	403,067	375,389	352,669	355,100	395,902	429,910	444,096	434,159	422,294
September	421,714	397,342	374,190	351,816	357,008	400,534	437,714	444,308	432,602	422,137
October	419,500	396,161	372,159	352,014	361,378	406,371	436,323	443,415	434,071	422,511
November	417,371	392,509	368,084	355,989	362,652	406,992	439,859	440,023	431,092	420,873
December	418,660	388,447	365,841	349,574	367,163	411,842	443,245	438,715	428,294	



Persons Aided - General Relief

January 2004 to November 2013



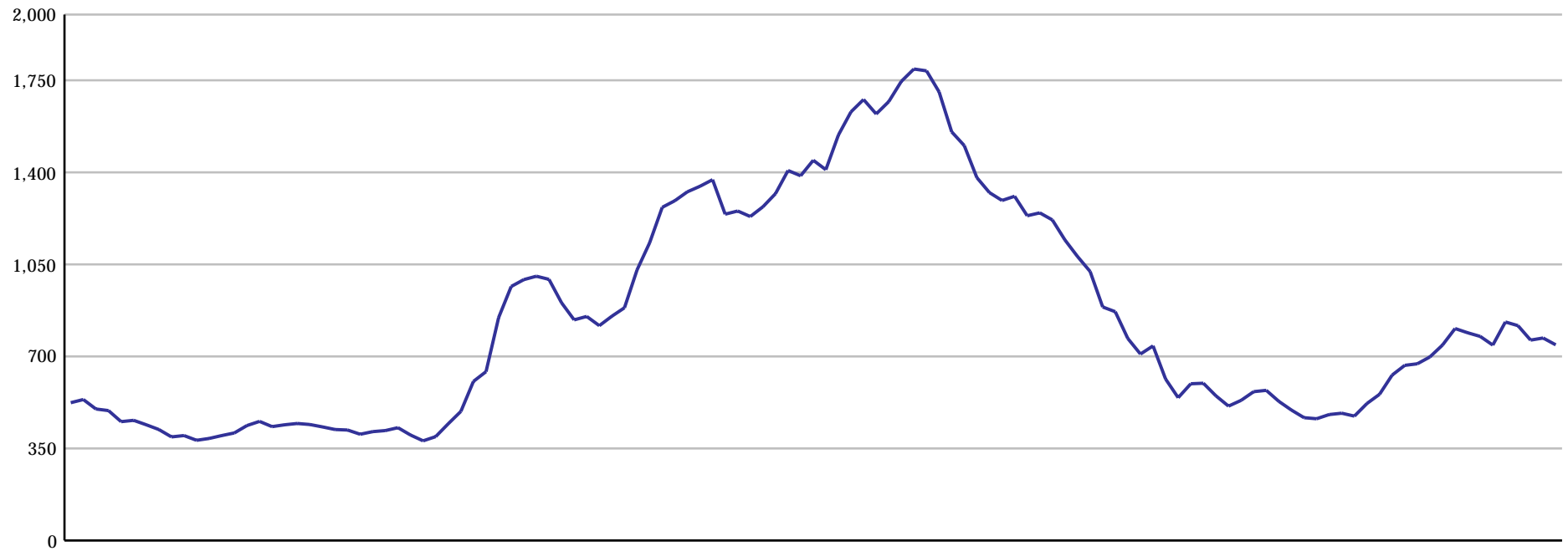
	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	63,771	66,742	66,552	57,776	63,189	75,764	93,105	108,951	106,395	101,771
February	63,932	65,248	64,682	57,034	62,466	75,029	91,999	106,390	104,536	99,802
March	66,224	65,932	67,390	58,470	64,302	78,145	95,395	109,212	105,869	103,623
April	66,545	65,309	63,895	58,365	64,974	80,052	95,486	109,311	104,699	106,003
May	65,112	64,467	61,660	59,065	66,227	80,623	96,286	109,062	105,329	107,118
June	65,352	64,652	60,895	60,014	67,488	82,524	97,923	111,018	107,177	107,872
July	66,386	64,349	60,187	60,786	69,193	85,223	101,683	112,308	107,593	109,536
August	67,178	65,091	60,321	61,715	70,260	85,953	102,982	113,344	108,347	109,338
September	67,760	65,397	59,683	60,678	71,387	88,079	104,057	112,898	106,145	108,494
October	66,270	65,069	57,321	60,403	69,738	89,627	104,042	110,285	105,747	107,604
November	66,013	64,484	57,487	61,178	71,942	89,813	104,969	107,656	103,006	104,070
December	66,330	62,421	57,145	61,406	74,143	92,103	107,452	106,647	101,071	

NOTE: Includes refugees on GR.



Persons Aided - Refugee

January 2004 to November 2013



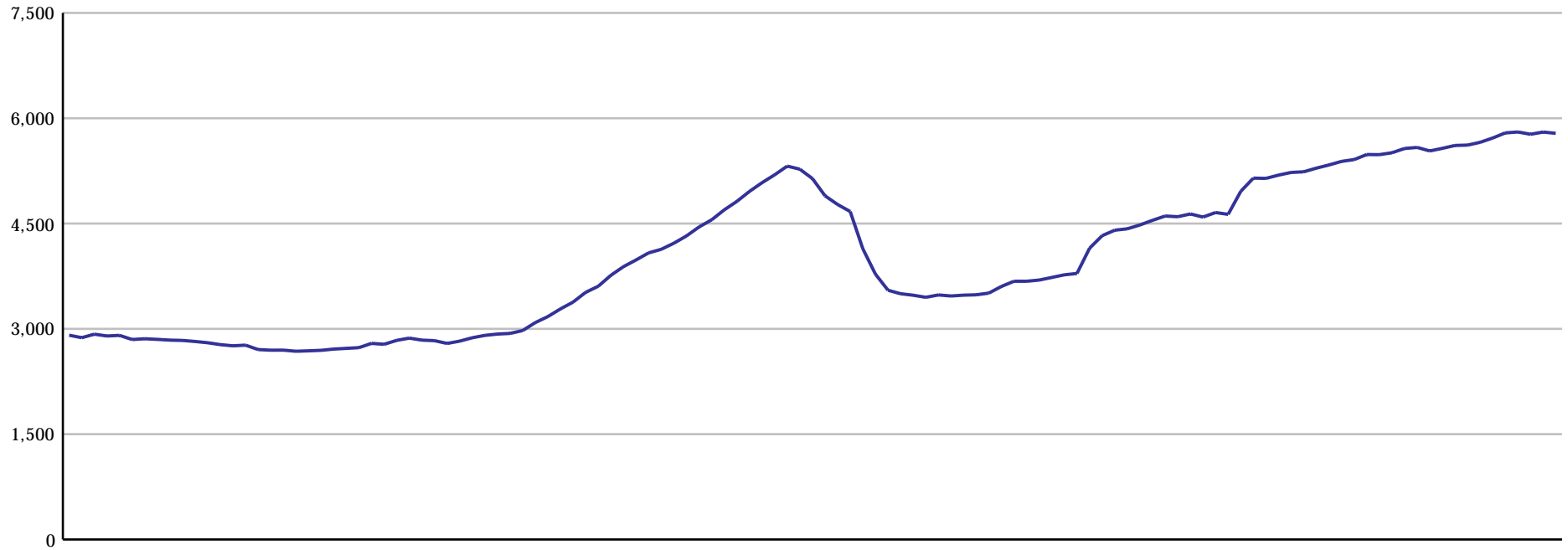
	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	524	399	414	992	1,292	1,410	1,380	768	529	698
February	536	409	418	1,005	1,326	1,542	1,323	709	496	743
March	500	437	429	993	1,347	1,630	1,293	740	467	806
April	494	453	401	904	1,372	1,677	1,309	614	463	790
May	452	433	379	839	1,241	1,622	1,235	543	479	776
June	457	440	395	852	1,253	1,669	1,246	596	484	743
July	440	445	444	817	1,232	1,746	1,219	598	473	831
August	422	441	491	853	1,269	1,793	1,143	550	521	817
September	394	432	605	885	1,319	1,786	1,080	511	556	762
October	399	422	642	1,029	1,407	1,706	1,023	533	629	770
November	381	420	848	1,132	1,387	1,554	888	566	666	744
December	388	404	966	1,267	1,446	1,502	870	571	672	

NOTE: 1. Person counts exclude refugees who time-expired from RRP/CalWORKs and RCA programs.



Persons Aided - CAPI*

January 2004 to November 2013



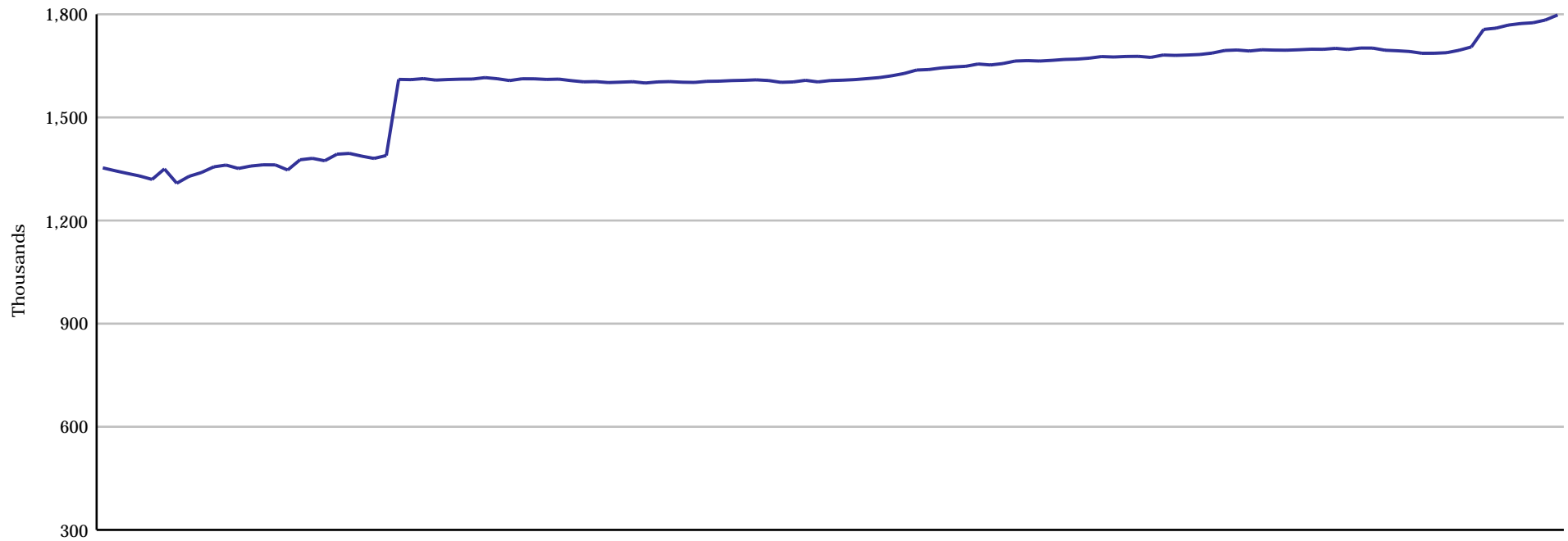
	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	2,909	2,775	2,793	2,976	4,220	4,895	3,485	4,425	5,190	5,534
February	2,874	2,758	2,780	3,089	4,323	4,771	3,509	4,480	5,228	5,571
March	2,924	2,768	2,836	3,175	4,451	4,671	3,604	4,546	5,237	5,612
April	2,898	2,705	2,868	3,284	4,553	4,141	3,678	4,607	5,289	5,617
May	2,907	2,696	2,839	3,381	4,695	3,779	3,678	4,597	5,334	5,657
June	2,848	2,697	2,832	3,520	4,815	3,550	3,695	4,637	5,385	5,718
July	2,859	2,681	2,792	3,607	4,957	3,500	3,732	4,592	5,411	5,791
August	2,850	2,687	2,825	3,763	5,082	3,479	3,770	4,657	5,483	5,804
September	2,839	2,694	2,873	3,886	5,194	3,449	3,789	4,631	5,481	5,771
October	2,835	2,712	2,907	3,981	5,318	3,483	4,149	4,959	5,508	5,803
November	2,820	2,722	2,926	4,082	5,274	3,468	4,328	5,147	5,569	5,785
December	2,802	2,732	2,935	4,133	5,140	3,480	4,405	5,143	5,584	

*Cash Assistance Program for Immigrants



Persons Aided - Medical Assistance Only

January 2004 to November 2013



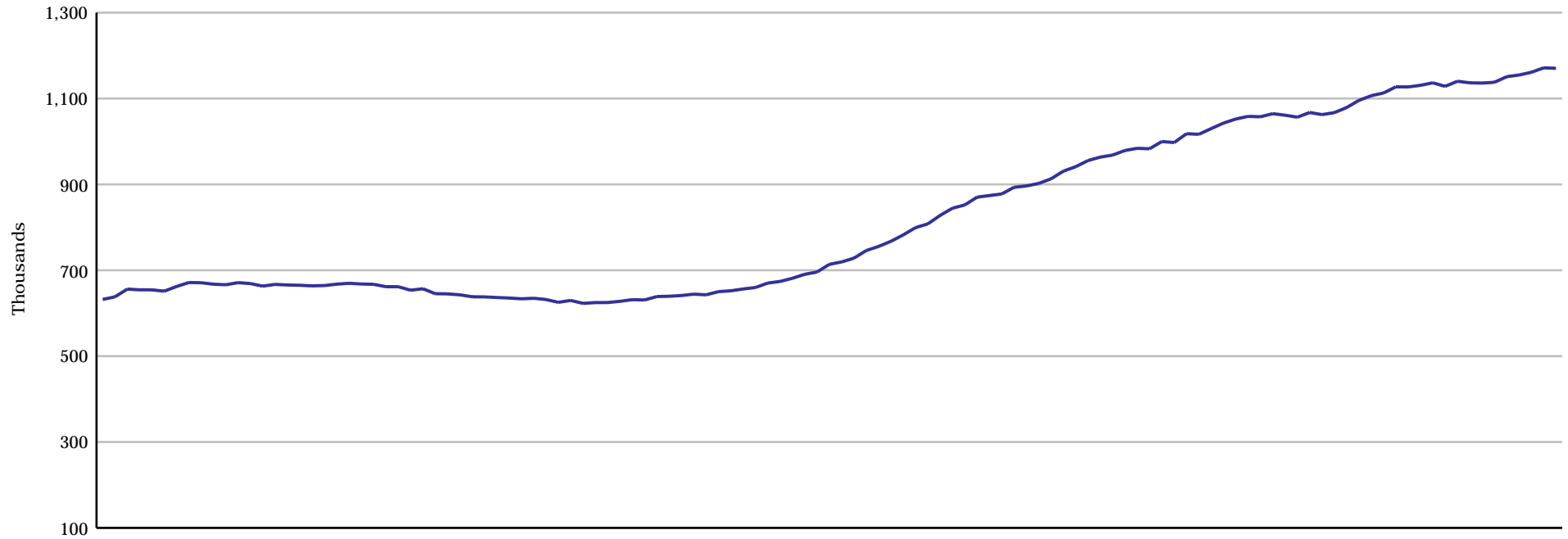
	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	1,353,228	1,358,470	1,610,580	1,610,495	1,601,826	1,608,284	1,652,545	1,677,657	1,695,530	1,686,728
February	1,344,771	1,362,025	1,609,912	1,611,324	1,604,958	1,609,965	1,656,625	1,674,595	1,696,763	1,688,211
March	1,336,927	1,361,840	1,612,873	1,606,981	1,605,420	1,612,871	1,664,015	1,681,467	1,698,376	1,695,285
April	1,329,514	1,346,964	1,608,581	1,603,501	1,607,132	1,615,916	1,665,214	1,680,359	1,698,100	1,704,905
May	1,319,549	1,376,740	1,610,182	1,604,117	1,607,865	1,621,134	1,663,980	1,681,497	1,700,809	1,755,996
June	1,350,166	1,380,861	1,611,201	1,601,343	1,609,248	1,627,826	1,665,971	1,683,049	1,697,665	1,759,649
July	1,308,380	1,373,812	1,611,515	1,602,534	1,607,295	1,637,703	1,668,643	1,687,322	1,701,787	1,768,550
August	1,328,548	1,392,970	1,615,820	1,603,846	1,602,051	1,639,215	1,669,561	1,694,711	1,701,649	1,773,011
September	1,339,599	1,395,267	1,612,472	1,600,003	1,603,149	1,643,871	1,672,275	1,696,079	1,695,450	1,775,355
October	1,356,053	1,387,259	1,607,194	1,603,238	1,607,896	1,646,630	1,677,012	1,693,154	1,693,886	1,783,230
November	1,361,372	1,380,600	1,612,304	1,604,229	1,603,186	1,648,758	1,675,728	1,696,764	1,691,766	1,797,981
December	1,351,417	1,389,196	1,612,219	1,602,354	1,607,228	1,655,341	1,677,283	1,695,805	1,686,556	

NOTE: Effective January 2006, includes MAO-eligible persons associated with CalWORKs cases.



Persons Aided - CalFresh

January 2004 to November 2013

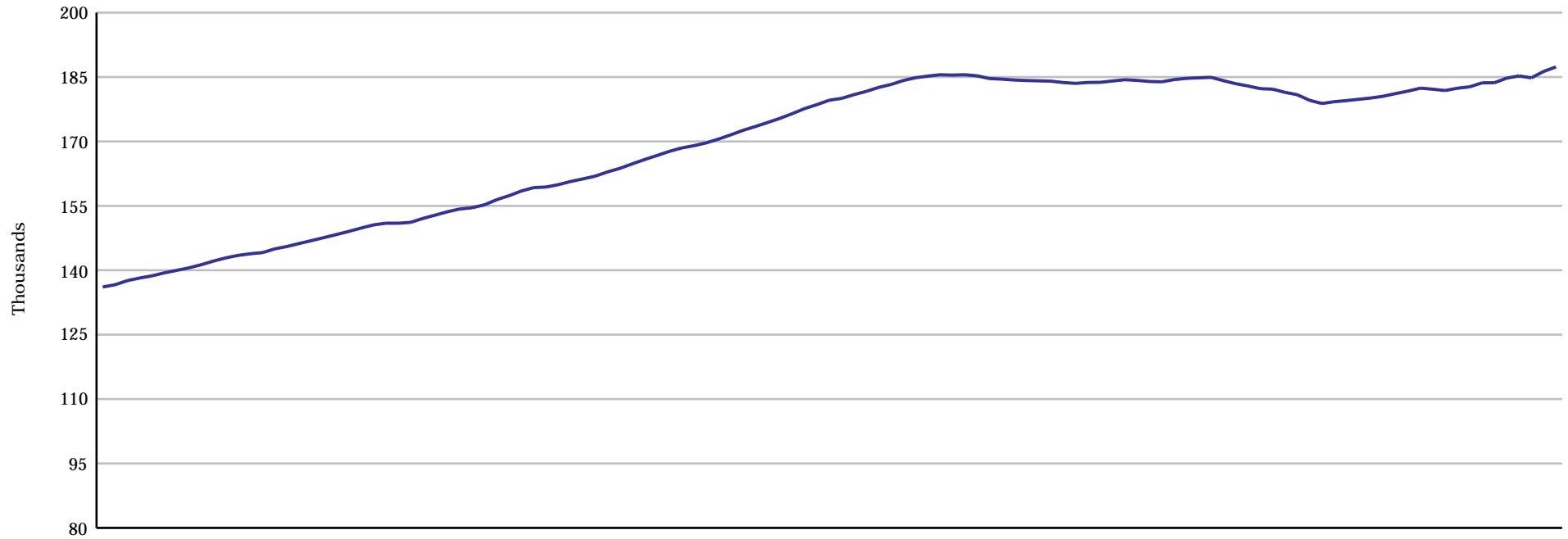


	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	632,052	668,997	661,664	631,850	644,368	719,388	873,906	983,972	1,061,099	1,136,598
February	638,116	663,088	653,479	625,321	642,827	728,164	877,708	982,952	1,056,530	1,128,269
March	656,154	667,068	657,003	629,729	650,233	745,955	893,254	999,836	1,067,474	1,140,185
April	654,400	665,689	645,412	622,860	652,132	755,533	896,310	997,431	1,062,493	1,136,567
May	654,425	665,018	644,941	624,750	656,361	767,382	902,170	1,017,987	1,067,010	1,135,966
June	651,213	663,654	642,842	624,827	659,778	782,354	912,861	1,016,668	1,078,877	1,137,764
July	662,139	664,358	638,219	627,626	670,143	799,325	930,781	1,029,907	1,095,676	1,150,909
August	671,442	667,652	637,972	631,525	673,922	807,965	941,140	1,042,754	1,106,581	1,154,695
September	670,871	669,642	636,555	630,752	681,301	827,823	955,463	1,052,181	1,112,889	1,161,054
October	667,536	667,981	635,344	638,796	690,571	844,497	963,522	1,058,355	1,127,190	1,171,438
November	666,183	667,264	633,506	639,412	695,872	852,054	968,213	1,057,476	1,126,961	1,170,317
December	671,176	661,703	634,763	641,215	713,748	870,368	978,920	1,064,647	1,130,714	



Persons Aided - IHSS*

January 2004 to November 2013



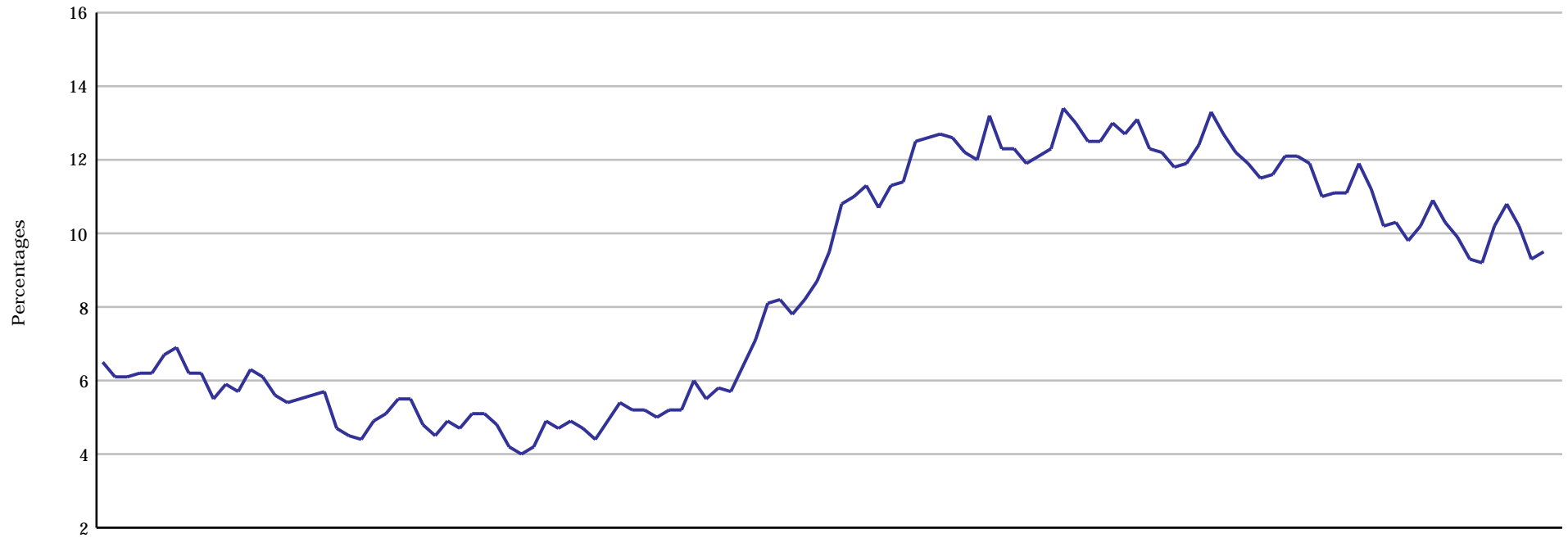
	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	136,099	143,843	150,951	159,380	169,007	180,031	184,647	184,215	181,431	182,165
February	136,623	144,121	151,155	159,934	169,661	180,902	184,518	183,956	180,876	181,855
March	137,584	145,001	152,069	160,674	170,549	181,653	184,307	183,891	179,577	182,400
April	138,187	145,555	152,839	161,279	171,536	182,586	184,189	184,407	178,827	182,721
May	138,693	146,258	153,636	161,924	172,598	183,260	184,120	184,698	179,256	183,653
June	139,390	146,935	154,271	162,916	173,477	184,191	184,037	184,815	179,513	183,674
July	139,961	147,626	154,562	163,733	174,418	184,839	183,722	184,933	179,820	184,752
August	140,557	148,334	155,222	164,779	175,382	185,212	183,524	184,153	180,130	185,258
September	141,288	149,061	156,445	165,780	176,485	185,542	183,742	183,444	180,539	184,808
October	142,138	149,837	157,368	166,712	177,662	185,452	183,766	182,917	181,162	186,315
November	142,883	150,563	158,463	167,677	178,576	185,538	184,081	182,289	181,737	187,345
December	143,465	150,963	159,250	168,477	179,608	185,276	184,383	182,181	182,414	

*In-Home Supportive Services



Unemployment Rate - Los Angeles County

January 2004 to November 2013



	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	6.50	6.30	5.50	4.90	6.00	10.80	13.20	13.10	12.10	10.90
February	6.10	6.10	5.50	4.70	5.50	11.00	12.30	12.30	12.10	10.30
March	6.10	5.60	4.80	4.90	5.80	11.30	12.30	12.20	11.90	9.90
April	6.20	5.40	4.50	4.70	5.70	10.70	11.90	11.80	11.00	9.30
May	6.20	5.50	4.90	4.40	6.40	11.30	12.10	11.90	11.10	9.20
June	6.70	5.60	4.70	4.90	7.10	11.40	12.30	12.40	11.10	10.20
July	6.90	5.70	5.10	5.40	8.10	12.50	13.40	13.30	11.90	10.80
August	6.20	4.70	5.10	5.20	8.20	12.60	13.00	12.70	11.20	10.20
September	6.20	4.50	4.80	5.20	7.80	12.70	12.50	12.20	10.20	9.30
October	5.50	4.40	4.20	5.00	8.20	12.60	12.50	11.90	10.30	9.50
November	5.90	4.90	4.00	5.20	8.70	12.20	13.00	11.50	9.80	9.40
December	5.70	5.10	4.20	5.20	9.50	12.00	12.70	11.60	10.20	

NOTE: Data is not seasonally adjusted.

Glossary

Department of Public Social Services (DPSS) administers programs that provide services to individuals and families in need. These programs are designed to both alleviate hardship and promote family health, personal responsibility, and economic independence. Most DPSS programs are mandated by federal and State laws.

California Work Opportunity and Responsibility to Kids (CalWORKs) provides temporary financial assistance and employment-focused services to families with minor children who may or may not have income, and their property limit is below State maximum limits for their family size. In addition, the family must meet one of the following deprivations:

- Either parent is deceased;
- Either parent is physically or mentally incapacitated;
- The principal wage earner is unemployed; and
- Either parent is absent from the home in which the child is living.

Types of Assistance Units include:

- **Two Parent Families** - include two non-disabled or unemployed, natural or adoptive parents of the same aided or SSI/SSP minor child (living in the home), unless both parents are minors and neither is the head-of-household.
- **Zero Parent Families** - are those in which the parent(s) or caretaker(s) are excluded from or ineligible for aid.
- **All Other Families** - are those that have not been identified as either a two parent or a zero parent family.
- **Safety Net Cases** - are those families in which all adults have been discontinued and removed from the assistance unit for reaching the CalWORKs 60-month time limit.
- **TANF Timed-Out** - are those families that include an adult head-of-household or a spouse of a head-of-household, (including minors that are head-of-household) who have received Federal TANF assistance for a total of 60 cumulative months.

Cash Assistance Program to Immigrants (CAPI) provides cash to certain aged, blind, or disabled legal non-citizens ineligible for Supplemental Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI participants may be eligible for Medi-Cal, In-Home Supportive Services (IHSS), and/or Food Stamp benefits. Individuals requesting such benefits must file the appropriate application for the other program.

The Food Stamp Program helps eligible low-income families and individuals meet their basic nutritional needs by increasing their food purchasing power. Individuals residing in room and board arrangements, homeless individuals in shelters, and temporary residents of a shelter for battered women and children, may also be eligible to receive Food Stamps.

General Relief (GR) is a County-funded program that provides cash aid to indigent adults who are ineligible for Federal or State programs.

In-Home Supportive Services (IHSS) enables low-income aged, blind and disabled individuals to remain safely at home by paying caregivers to provide personal care and domestic and related services.

LEADER is the Los Angeles Eligibility, Automated Determination, Evaluation and Reporting System.

Medical Assistance Only (MAO) provides comprehensive medical benefits to low-income families with children, pregnant women, and adults who are over 65, blind, or disabled. Once an individual or family is found to be within the property (resources) limits, income will then help to determine the category of Medi-Cal eligibility, as well as whether there is a share-of-cost or no share-of-cost. CalWORKs families receive no-cost Medi-Cal.

Refugee Resettlement Program (RRP) is made up of many program partners at the federal, state, county, and community levels. Typically, refugees are eligible for the same assistance programs as citizens including CalWORKs, Food Stamps, Medi-Cal, SSI/SSP, and General Relief. In addition, single adults or couples without children who are not eligible for other welfare assistance may receive Refugee Cash Assistance (RCA). Vital to the success of the California Refugee Program are the contributions made by Mutual Assistance Associations, and Community Based Organizations (CBOs) that provide culturally and linguistically appropriate services.